

Creative

Blinds for Interior & Exterior

Thank you for purchasing your blinds from Creative Blinds & Awnings, we are confident that you will receive many years of excellent service from our product.

WARRANTY

Interior blind products are warranted for a period of 12 months (excluding Timber shutters which have a warranty period of 2 years) from the date of purchase.

The warranty for these products is limited to repair or replacement of the products or components found to be defective as installed. The warranty does not cover defects or damage caused by accidents, alterations, misuse, abuse, motorised devices, wear and tear or failure to follow our instructions with respect to cleaning and maintenance.

The benefits conferred by this warranty are in addition to all other rights and remedies entitled to under the Trade Practices Act 1974 and other State and Territory laws.

Any repairs required, including parts and labor outside of the terms of the product warranty will be charged at a commercial rate.

LIMITED WARRANTY

Creative 2000 Blinds & Awnings warrants its products for a period of 12 months from date of purchase. Creative Blinds sources its products from a number of quality suppliers. These suppliers have their own product and component warranties. Once products have reached the end of Creative Blinds 12 month warranty period, Creative Blinds transfers the warranty responsibility to the supplier for replacement and repair of components and products. Creative Blinds will carry out any work required, however a service call fee for repair work will need to be charged depending on the work required.

Our commercial rate is currently \$75 service call, which includes 1 hour of labor. Additional labor is charged at \$55 per hour.

CHILD SAFETY

SAFETY WARNING

Keep all cords out of the reach of children. Loop or single hanging cords are a danger to children.



Please retain your invoice for verification of purchase date.

If you have any concerns with your blinds please do not hesitate to contact us on:

Creative 2000 Blinds and Awnings
36 De Havilland Crescent
P.O. Box 5086
Ballina NSW 2478
P. 02 66863311 F. 02 66868828
info@creativeblinds.com.au

Additional Care Instructions can be found at
www.creativeblinds.com.au
www.fashionline.com.au

CARE OF INTERNAL PRODUCTS

General Fabric Notes:

- All our fabric is of a high quality and made from polyester. They do not require side hems
- Some specially coated materials are opaque and provide a high level of light “block out”
- Other fabrics are light filtering and have a translucent quality
- Fabric only comes in certain widths. The size of a window will determine whether the blind has a join.
- Sheerweave and other sunscreen fabrics **are not** total block out fabrics. Glare and UV radiation are reduced by up to 95%. Wherever the main light source is, that is what is seen through the blind.
- Most creases in fabric are not flaws and will fall out with heat from the sun.

For further information on these fabrics, please visit the following websites

www.texstyles.com.au

www.louvolite.com/

Instructions for Roller Blinds

- **Chain Control Roller Blinds**

New blinds often require some weeks of operation to run true. If a blind travels to one side (i.e. fabric rolls off the roller towards the installation brackets) this can be corrected by exerting some pressure towards the opposite side with your hand as raise and lower the blind. Side control (Roller) blinds **must** be operated by the chain. Pull straight down on the chain, not to one side, this will ensure the blind rolls evenly. **Do not pull the blind from the bottom rail.** Do not pull on the fabric to operate the blind – use the chain control mechanism at the side of the blind. It is recommended that you use two hands to pull the blind up or down. When the blind is in the up position, the chain stopper should be at the back, near the top of the blind. Do not continue pulling the chain when the blind is up as this will cause the blind to go over the top rail and cause problems.

Do not leave the blind down in front of an open window.

- **Spring Control Roller Blinds**

Holland (spring operated) blinds should be operated from the centre of the blind by firmly holding the ring or crochet pull, never by the fabric. Standing in front of the blind will ensure that it rolls up evenly. Do not pull on the fabric to operate the blind – use the cord ring pull or rod. Do not control the blind from the sides. This may cause the blind to track incorrectly causing premature wear and fraying of the fabric. **Fraying can be trimmed with sharp scissors** Never unroll the total fabric length from the roller. Do not let the blind fly up as this can damage the blind and upset the tension of the roller spring. It is essential to have the spring tension correct. It should be sufficient to raise the blind to the top. If the blind rolls over the top, then it will have too much tension and this may damage both the spring and fabric.

If the blind will not rise when operated normally it will need to be re-tensioned. Should the blind require more tension, pull the blind down to the sill, remove the roller from the brackets and roll the blind by hand. Rehang the blind, test it – and repeat if necessary. To re-tension, pull the blind right down. Remove the blind from its mounting brackets and fully roll the blind onto the roller. Replace the blind in the brackets and pull down 6 turns on the roller approx. 750mm. Remove the blind once more from the brackets and fully roll the blind on the roller. The blind should now be tensioned correctly.



The Spring Motor does not require lubrication. Larger springs are available for bigger blinds. Large blinds may need a little more tension. If increased tension is required, pull the blind down 2 turns of the roller approx. 250mm remove it from the brackets again and roll up by hand again. Replace in brackets. Repeat this step until the correct tension is obtained. To decrease tension, remove the blind from the brackets and unroll fabric 2 turns on the roller, then replace the blind in the brackets. Loss of tension may occur within a settling in period of 10 days after your new blinds are installed and in this event, re-tension the blind as outlined above.

Cleaning:

Most fabric is simple to clean. Small marks can be wiped off with a damp cloth or white "Magic Square". Larger marks may respond to a mild detergent solution applied with a soft cloth. DO NOT saturate or vigorously rub the fabric as this may remove the protective coating from the fabric. Coated fabric may be dusted with a soft cloth or wiped gently with a soft sponge dampened with a mild laundry detergent. There may be some unevenness in the coating. This can be corrected with a liquid filler. Do not allow dust to accumulate. Remove dust from **Sunscreen** fabric with a vacuum cleaner or compressed air. Do not use solvents or any abrasive substance that might damage the coating of the fabric. Clean with a sponge or soft brush dipped in soapy water. Rinse with clear water.

Please Note

There is normally a gap at the sides between the blinds and the window frame. Although the fabric may be 100% block out, there will still be light gaps on both sides of the blind to allow for the brackets. Large blinds tend to form a "V" wave in the material as it hangs. Trimming braids, bottom rails and chains are complementary and do not exactly match the material colour. Dye lot differences do occur and may vary slightly from the Sample Book colours.

Instructions for Vertical Drapes

It is important that on a weekly basis you change the direction of your blinds, this will ensure that the effect of the sun will be minimal as the blades are tilted providing a fair distribution of sun rays on your total blind. Do not leave your blind closed in the same position for extended periods of time. Tilt blade to fully open position before operating the vertical drape across the window. Avoid placing items next to your new vertical blinds.

These may cause the blades to become crushed or creased and will certainly spoil the appearance of the blinds. In the event of spillage or marking of the blades do not use any solvent cleaners.

Fabric Blades can be cleaned by using a gentle vacuum cleaning attachment. Some fabrics may be wiped by hand with a damp cloth. Before cleaning any blind, test an area in an inconspicuous place for colourfastness. Under no circumstances should any oil based lubricants be used on the track.

Small marks can be wiped off with a damp cloth or white "magic square". Larger marks may respond to a mild detergent solution applied with a soft cloth. DO NOT saturate or vigorously rub the fabric as this may remove the protective coating.

Most creases in fabric are not flaws and will fall out with heat from the sun.

Coated fabric may be dusted with a soft cloth or wiped gently with a soft sponge dampened with mild laundry detergent. Do not allow dust to accumulate.

Leave blind down until completely dry.



Instructions for Aluminium Venetians

When opening the window behind the blind, always raise the blind first. Pushing your hand through the slats will cause unnecessary wear and tear on your blind. Do not use harsh abrasive or solvent based chemicals as these cause irreparable damage to your blind.

To clean the slats we recommend the use of a clean antistatic duster or cloth. Before raising the blinds, always ensure that the slats are tilted fully open and where first fitted, the bottom rail hold down brackets released. For stubborn stains and grease we recommend you wash your blinds with a mild detergent, thoroughly rinse with clean water. Dry thoroughly before re-hanging.

Dust blinds regularly.

For cleaning, your blind can be removed from the brackets and washed with warm water and a mild detergent. A greasy blind may be washed with a weak solution of methylated spirits. Dry blind thoroughly and return to brackets.

Instructions for Timber Venetians (WRC & Basswood)

Cleaning of blinds may be done with a soft brush attachment on a vacuum cleaner or feather duster. Do not use a damp cloth on oiled blinds. Do not use silicone based products for cleaning of timber Venetians. Dust your blinds frequently to prevent dust from building up. Keep rain off your blind; do not allow blinds to get wet. If this occurs, dry immediately.

Salt build up on the blind surface from salt mist at sea locations can cause damage. This should be avoided and regularly removed. It is recommended that blinds are tilted daily not lifted. For Oil finished timber blinds, re-oil every 12 months. We recommend you use 50% Linseed oil and 50% mineral turpentine. For UV lacquer finished timber blinds we recommend cleaning with a soft damp cloth. A wood wax may be applied with a soft cloth if extra maintenance is required.

Reverse tilt slats frequently to even fading process from sunlight. Ensure slats are in an open position when lifting or lowering blinds. Do not let blinds free fall lower slowly and evenly. Cords on blinds larger than 1800 x 1800 being frequently lifted will require careful operation due to the weight of the blind. Blinds raised and lowered frequently will require hand assistance by supporting the bottom rail while pulling the blind up. This is simply to avoid premature fraying of the cords.

Lacquered Venetians only need regular dusting

Oiled Venetians need to be dusted and may require another coat of wood oil if the blind shows signs of dryness. This may only be necessary if the blind is exposed to heat behind the glass.

Instructions for PVC & Composite Venetians

Cleaning of blinds may be done with a soft brush attachment on a vacuum cleaner, feather duster or wrung out damp cloth. Do not use silicone based products for cleaning of Venetians. Dust your blinds frequently to prevent dust from building up. Keep excessive rain off your blind. If they do get wet, dry immediately.

Salt build up on the blind surface from salt mist at sea locations can cause damage. This should be avoided and regularly removed. It is recommended that blinds are tilted daily not lifted.

Reverse tilt slats frequently to even fading process from sunlight. Ensure slats are in an open position when lifting or lowering blinds. Do not let blinds free fall lower slowly and evenly. Cords on blinds larger than 1800 x 1800 being frequently lifted will require careful operation due to the weight of the blind. Blinds raised and lowered frequently will require hand assistance by supporting the bottom rail while pulling the blind up. This is simply to avoid premature fraying of the cords.



Instructions for Roman Blinds including Woven Woods

When lifting the blinds up or down, ensure the cords do not rub against the fabric as this will cause wear in the fabric. Gently lower and raise the blind. Do not jerk the blind up or allow the blind to free fall, as this will cause a shortened life of the mechanism. Do not allow dust to accumulate. Dust with a soft cloth to remove excess dirt and grime.

Gently vacuum regularly with appropriate attachment. Do not wash. Do not dry clean.

Warm iron if needed. Test in an inconspicuous area with mild detergent prior to spot cleaning. Wipe gently with a soft sponge dampened with mild laundry detergent. Do not allow blind to become fully wet. Use damp cloth only.

Instructions for Panel Glides

To move the panels of the panel glide use the wand control at an angle of 45 degrees and gently push or pull the panels open or close.

Do not allow dust to accumulate. Dust with a soft cloth to remove excess dirt and grime.

Gently vacuum regularly with appropriate attachment. Do not wash. Do not dry clean.

Warm iron if needed. Test in an inconspicuous area with mild detergent prior to spot cleaning. Wipe gently with a soft sponge dampened with mild laundry detergent. Do not allow blind to become fully wet. Use damp cloth only.

Instructions for Pleated Blinds

When lifting the blinds up or down, ensure the cords do not rub against the fabric as this will cause wear in the fabric. Gently lower and raise the blind. Do not jerk the blind up or allow the blind to free fall, as this will cause a shortened life of the mechanism.

Do not allow dust to accumulate. Dust with a soft cloth to remove excess dirt and grime.

Handle with care. Dust may be blown away using compressed air or a hand held hair dryer on the coolest setting.

Instructions for Interior Timber Shutters

Indoor timber shutters, although beautiful and durable, still require some maintenance. We recommend the following points to increase the life of your shutters. Cleaning of shutters may be done with a soft brush attachment on a vacuum cleaner or feather duster. Do not use silicone based products for cleaning of timber shutters.

Dust your shutters frequently to prevent dust from building up. Keep rain off your shutter; do not allow shutters to get wet. If this occurs, dry immediately. Salt build up on the shutter surface from salt mist at sea locations can cause damage. This should be avoided and regularly removed. It is recommended that shutters are tilted daily not lifted. For Oil finished shutters, re-oil every 12 months. We recommend you use 50% Linseed oil and 50% mineral turpentine. For UV lacquer finished timber shutters we recommend cleaning with a soft damp cloth. A wood wax may be applied with a soft cloth if extra maintenance is required. Reverse tilt slats frequently to even fading process from sunlight.

When tilting blades on Clearview shutters, we recommend using two hands on different blades to tilt. This takes the weight of the one blade tilting mechanism.



Instructions for PVC & Composite Shutters

Indoor shutters, although beautiful and durable, still require some maintenance. We recommend the following points to increase the life of your shutters.

Cleaning of shutters may be done with a soft brush attachment on a vacuum cleaner, feather duster or a wrung out damp cloth. Do not use silicone based products for cleaning of shutters. Dust your shutters frequently to prevent dust from building up

Salt build up on the shutter surface from salt mist at sea locations can cause damage. This should be avoided and regularly removed.

When tilting blades on Clearview shutters, we recommend using two hands on different blades to tilt. This takes the weight of the one blade tilting mechanism.

EXTERNAL PRODUCTS

AWNINGS

Canvas, Acrylic & Mesh

Care Instructions for Componentry

Retract awnings in strong winds and or heavy rain. Only pitch awnings when extended half way making sure the awning is level. Always clean hardware of awning to prevent corrosion. Spray joints and all working parts with an anti-corrosive, lubricant spray. For electronic awnings with a sun and wind sensor, always check that wind sensor is clear of all debris and able to rotate freely. Protect motors with a box or cassette.

Care Instructions for Fabric

Avoid rolling up the fabric when wet. Roll up your awning in windy or stormy weather. If your awning does get wet, roll out fully to dry as soon as possible. Do not allow dirt, leaf litter, bird droppings to remain on fabric. Hose the canvas on a hot dry day to remove any dust or grime. Occasionally extend the awning fully down to even out the material. Recoat annually with a water repellent treatment. Some shrinkage over time is normal as canvas contains cotton. Avoid pools of water from lying on the fabric.

Cleaning should be done by lightly sponging with warm water and a mild natural soap, rinse thoroughly to remove soap. Do not scrub the fabric. Do not use soap powder, concentrated soaps, detergents or cleaning fluids. Remove dust by brushing the fabric with a soft bristle brush. An occasional hosing will remove any dust and ingrained dirt. **NEVER** scrub at the fabric and never use soap, bleach, solvents or cleaning fluids as these may damage the coating on the fabric. Extensive cleaning of canvas over a period of time may affect the fabric's ability to repel water, resulting in the need to reproof with a mildew inhibited wax based agent. Store, pack or roll up the fabric only when the blind is dry as moisture and dirt can encourage mould growth regardless of the fabric's composition.

CAUTION: NEVER LEAVE AWNINGS DOWN IN STRONG WINDS: Awnings are not designed to take strong winds as they are used for shade and for keeping your house cooler in summer.

Reference: www.rickyrichards.com.au



PVC

Care Instructions for Componentry

Roll up awnings in strong winds and or heavy rain. Always clean hardware of awning to prevent corrosion. Spray joints and all working parts with an anti-corrosive, lubricant spray

Care Instructions on Fabric

Avoid rolling up when wet. Roll up your awning in windy or stormy weather. If your awning does get wet, roll out fully to dry as soon as possible. Do not allow dirt, leaf litter, bird droppings to remain on fabric. Hose only on a hot dry day to remove any dust or grime. Occasionally extend the awning fully down to even out the material. Cleaning should be done by lightly sponging with warm water and a mild natural soap, rinse thoroughly to remove soap. Do not scrub the fabric. Do not use soap powder, concentrated soaps, detergents or cleaning fluids. PVC blinds may be cleaned with **Vuplex**. **Vuplex** will clean and protect a PVC blind, sealing the pores of the plastic and making small scratches less visible. Spray on lightly and wipe off and buff with a soft cloth.

DO NOT USE PAPER TOWELS PVC will shrink and go cloudy over time. PVC blinds provide wind and rain protection only. They do not provide protection from the sun or UV radiation.

PVC will hang differently depending on the weather and the season. We cure all our PVC awnings during manufacturing to minimise shrinkage.

Metal Awnings

Regular maintenance of our Exterior Metal Awnings is recommended. This process involves a wash down of the metal awning with warm water using a soft bristle brush, followed by a clean water rinse. Generally you should follow this routine at least twice a year, however if you live in a coastal or industrial environment you may need to follow the instructions every 1 to 6 months, depending on proximity to marine or industrial locations

Carbolite awnings

Regular maintenance of our Exterior Carbolite Awnings is recommended. This process involves a wash down of the Carbolite awning with warm water using a soft bristle brush followed by a clean water rinse. Generally you should follow this routine at least twice a year however if you live in a coastal or industrial environment you may need to follow the instructions every 1 to 6 months depending on proximity to marine or industrial locations.

Reference: www.carbolite.com.au

Aluminium Shutters

Regular maintenance of our Exterior Aluminium Shutters is recommended. This process involves a wash down of the Aluminium Shutters with warm water using a soft bristle brush followed by a clean water rinse. Generally you should follow this routine at least twice a year however if you live in a coastal or industrial environment you may need to follow the instructions every 1 to 6 months depending on proximity to marine or industrial locations.

NOTES ON CORROSION

Where possible, Creative Blinds does have stainless steel options with some of its awning products. Stainless steel components still need to be maintained as per the information above.

stainless steel will sometimes show a rust like stain. This is not rust but rather a tea tree stain which can be removed with a stainless steel cleaner

CARE AND MAINTENANCE OF ROLLER SHUTTERS

Regular maintenance of our Blockout Roller Shutter is recommended. This process involves a wash down of the Blockout Roller Shutter with warm water using a soft bristle brush followed by a clean water rinse. Generally you should follow this routine at least twice a year however if you live in a coastal or industrial environment you may need to follow the instructions every 1 to 6 months depending on proximity to marine or industrial locations.



Keeping your Roller Shutters looking like NEW is “Easy as 1-2-3”.

1. **Make sure guides are not obstructed when curtain is in downward motion.**
2. **Clean with hose in open vented position. Do not spray water directly into the pelmet box**
3. **When wiping clean, wipe in an up and down motion, never side to side, using only non-abrasive cleaning fluids.**

Shutters must be cleaned regularly. We suggest cleaning every 3 months

N.B. Do not slam the curtain into the box as this may cause a jam.

All Roller Shutters should be operated at least once a month to ensure smooth operation.